

WELCOME

CAMBRIDGE GARDENS

Neighborhood Watch



WHY A NEIGHBORHOOD WATCH?

- Report suspicious activity to authorities and keep neighbors informed of situations
- Improve Communication with Neighbors
- Promote Community Involvement and Neighborhood Pride
- Discuss Community Concerns and Develop an Action Plan
- Create a Communication Plan

NEIGHBORHOOD CRIME WATCH



**We Immediately
Report All
Suspicious
Activities to Our
Police Department**

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NEW CASTLE COUNTY POLICE 'BLOCK WATCH' PROGRAM

- Provides training for all volunteers and two Neighborhood Watch street signs
- Officially recognized by NCC PD as a Neighborhood Watch Program
- Requires minimum of 6 volunteers
- Requires background checks of all registered volunteers

SEE SOMETHING – SAY SOMETHING

- Call 911 in an Emergency
- Text 911 if you can't call
- Alert your Neighbors

In Delaware, **CALL 911** if you can.

TEXT 911 IF YOU CAN'T.

WHAT IS "TEXT-TO-9-1-1"?

Text-to-9-1-1 is the ability to send a text message to 911 from your mobile phone or handheld device. Messages are routed to the appropriate Delaware 911 center, in a designated queue.

- Text-to-9-1-1 is not available everywhere, and it's not always available when roaming.
- You must subscribe to your wireless carrier's text or data plan in order to make or receive text messages. Standard text messaging rates apply.
- If Text-to-9-1-1 is not available in your area, or is temporarily unavailable, you should receive a message indicating this, plus instructions on how to contact 911 by other means.
- If you do not receive a text response from 911, try to contact 911 another way.

WHO SHOULD TEXT 911?

Text-to-9-1-1 is intended for use in three emergency scenarios:

- For an individual who is deaf, hard of hearing, or has a speech disability.
- For someone who is in a situation where it is not safe to place a voice call to 911.
- A medical emergency that renders the person incapable of speech.

WARNING TO PRANK TEXTERS: Text-to-9-1-1 is for use in an emergency only. Prank texters can be identified and prosecuted according to local laws and regulations.

NOTE TO CALLERS: The preferred language for texting to 911 is English.

VOICE CALLS TO 911 ARE STILL THE BEST AND FASTEST WAY TO CONTACT 911.

HOW DO I TEXT 911?

- Enter the numbers "911" in the "To" or "Recipient" field. The first text to 911 should be short; include the location of the emergency; and ask for police, fire, or ambulance.
- Answer questions and follow instructions from the 911 call taker.
- Text in simple words — no abbreviations, emojis or slang.
- Keep all text messages short.
- **DO NOT TEXT AND DRIVE.**

WHY IS CALLING 911 STILL THE BEST OPTION?

- Voice calls are real-time communication, and Text-to-9-1-1 is not. As with all text messages, messages to 911 may take longer to receive, may get out of order, or may not be received at all.
- Photos and videos cannot be sent to 911 at this time.
- Text-to-9-1-1 cannot include more than one person. If you include anyone else on your text, it may not be received.
- Text GPS location information is not equal to current wireless-location technology.



REVERSE 911

REVERSE 911

CITIZENS WHO WISH TO REGISTER

FOR THE REVERSE 911 CALL LIST

CAN DO SO FOR FREE AT

[HTTPS://NCCPD.ONTHEALERT.COM/](https://nccpd.onthealert.com/)



(FOR CELL PHONES AND LAND LINES)

➤ 911 automated announcement will call you if there is an emergency or alert in your area

KEEPING IN TOUCH

- Cambridge Gardens Civic Association Website
- <http://www.cgca19720.org>
- Cambridge Gardens Facebook Group
- <https://www.facebook.com/groups/CambridgeGardens>
or type 'Cambridge Gardens' in FB Search panel
- Cambridge Gardens Group Email
- Subscribe off of the CGCA Website above or visit
<https://groups.io/g/cambridgegardens>

KEEP YOURSELF PROTECTED

- Protection of yourself and your family is always top priority!
 - Protect your home and property
 - KEEP YOUR DOORS LOCKED! – House and car
 - If you have a house alarm system – Use It – Alarm systems in NCC require a permit – Your Alarm Company can provide information.
 - Home alarm systems require a Monitoring Service with a monthly fee
 - Install Camera System
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KEEPING YOUR NEIGHBORS INFORMED



Ring, the company behind the popular connected doorbell, recently published an app called Neighbors. The idea is to connect neighborhoods together by providing residents with real-time security and crime alerts and safety information.

The app provides push notifications for alerts and displays a map with info published by fellow neighbors, the Ring team, and law enforcement.

Users can post text, photos, and videos.

Neighbors is available as a free app on Android and iOS.

<https://youtu.be/p-zKvfaIgdS>

CAMERA SYSTEMS

- Use what you have – Smart phone camera and video
- Some Internet Service Providers offer camera system solutions
- Ring Door Bell
 - Wired or built-in Battery powered
 - Connects to 2.4GHz WiFi
 - Alerts to your smart phone or tablet
 - Free Basic plan allows alerts and live monitoring
 - Paid plans start at \$3/month and allow video recording
- Indoor Day/Night WiFi IP cameras
 - Inexpensive
 - Connect to WiFi
 - Can record to Cloud Storage
 - Most have Smart Phone apps
 - Can be pointed out window for daytime recording



CAMERA SYSTEMS, CON'T

- Outdoor IP Camera's
 - Hi resolution, infrared day/night
 - Most can send email alerts on motion activation
 - Requires wiring for LAN and/or power
 - Can use PoE (Power Over Internet) – Requires PoE switch or PoE power adapter
 - Most cameras can record to Cloud Storage for monthly fee – Some include basic Cloud Storage for free
 - Can record locally to PC hosted software
 - Requires more advanced installation



SECURITY & CAMERA SYSTEMS

- Home Automation and Home Security companies, such as ADT, Ring, and Vivint offer video camera solutions
- Consumer installed solutions available
 - Require installation including running coax/cable
 - Cameras with infrared LEDs must be installed outside as LEDs will reflect on windows if installed inside



PETS

- Pet owners are responsible for keeping their pets secured on their property.
- Loose pets are a danger to neighbors, children, and other pets.
- All pets must be kept on a leash while being walked through the neighborhood.
- All pets should have a collar with an ID Tag.
- **State law** requires that all dogs 6 months of age or older must be **licensed**. Proof of current rabies vaccination is required at the time the **license** is issued.



TOP 3
Reasons to
License Your Dog

- 1** Easy identification is a lost dog's ticket home.
- 2** Prevents the spread of rabies.
- 3** It's state law! (fines are \$50 and higher)

To apply for a license, call 877-730-6347
or visit www.petdata.com/Delaware

 DELAWARE HEALTH AND SOCIAL SERVICES
Division of Public Health
Office of Animal Welfare

Discussion

Suggestions?

Concerns?



THANK YOU FOR ATTENDING AND PARTICIPATING!

CAMBRIDGE GARDENS

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